Questions for a Home Care Agency

Bring these prompts to an initial care conversation.

About the professionals

- What qualifications do caregivers hold?
- How are aide duties planned and supervised by Registered Nurses?
- Who responds when a family has a concern or a change in needs?

About the service

- Which activities can be included in the individualized care plan?
- What are the available schedule options and geographical coverage?
- What happens if a caregiver is unavailable or a schedule changes?

About communication and cost

- Who is the best contact for care questions?
- How are care plans reviewed and adjustments discussed?
- Can we review written rates, cancellation terms, and service agreements?

Talk with Golden Years (908) 801-9083 | Support@goldenyearhca.com

General educational information only. Not medical, legal, or financial advice. Specific service availability and professional scope must be confirmed with the agency. Never send medical records through the public website form.